

Fleet Audits: Why Me?

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Why Do Fleets Get Audited?

- Customer Complaints: I do not have vehicles to complete my mission!
- City Council: “Shouldn’t we be outsourcing?”
- City Management: What is our fleet really costing?
Or Is our fleet organization efficient?

What are the Root Issues we see that impact Fleet?

- **Lack of support: Government does not understand the impact of fleet?**
- **Department based fleet ownership.**
- **Departments buy own fuel.**
- **Fleet Maintenance vs. Fleet Management**

Overall Fleet Cost is Not Truly Known

What are the Root Issues we see in Fleet?

- **Fleet Management does not “walk the floor.”**
- **Communication Internally and with Customers is Lacking**
- **No Management by Metrics**
- **Fleet Data is Poor or Nonexistent**
- **Subjective instead of Objective “Standards”**

Thank you from CST Fleet Services!

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